## **DELIVERY AND RETURNS INFORMATION**

Most small items under 2kg are posted by Royal Mail first class and second class within the UK and will arrive to you in 2-3 working days

Most international packets under 2kg are also posted by Royal mail

Heavier items are sent by Couriers. We use DHL, Interlink DPD and Parcelforce couriers

Usually we email you the tracking details for Courier items which will all be signed for.

In the unlikely event that the product you have purchased is not to your satisfaction you have the right of return

The return address is:-

 Click Superstore Ltd Unit 5 Second Drove Industrial Estate Fengate Peterborough England PE1 5XA

You can email to us on <u>www.clicksuperstore.com</u> the details of your return showing the transaction details showing your full name and address and the details of the item you purchased with the date and the reason why you wish to return it

You can also ask for a replacement or a refund

You have a normal 7 day window to return the item but where Statute Law gives you a longer period of return we will also honour that in good faith as we are a small family business and are keen to retain your goodwill.